

## Accreditation

Organizational Development &  
Performance Improvement  
Utah Department of Health

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## Accreditation

### What is Public Health Department Accreditation?


- The measurement of health department performance against a set of nationally recognized standards
- Goal: to improve and protect the health of the public by advancing the quality and performance of public health departments
- Accrediting agency: Public Health Accreditation Board (PHAB)

## Accreditation

### What is PHAB?

**PHAB:** Non-profit, non-governmental organization that is accrediting body for national public health accreditation.

• **Goal:** to improve and protect the health of every community by **advancing the quality and performance** of public health departments.



## Accreditation

### Standards and Measures Version 1.5



- In alignment with 10 Essential Public Health Services
- Plus 2 other domains

## STANDARDS AND MEASURES

1. Conduct assessments focused on population health status and health issues facing the community
2. Investigate health problems and environmental public health hazards to protect the community
3. Inform and educate about public health issues and functions
4. Engage with the community to identify and solve health problems
5. Develop public health policies and plans
6. Enforce public health laws and regulations
7. Promote strategies to improve access to healthcare services
8. Maintain a competent public health workforce
9. Evaluate and continuously improve processes, programs, and interventions
10. Contribute to and apply the evidence base of public health
11. Maintain administrative and management capacity
12. Build a strong and effective relationship with governing entity




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## Accreditation

### CDC's National Public Health Performance Standards

- Provides a framework to assess capacity and performance of public health systems and public health governing bodies



## Accreditation

### UDOH Decision Process

- Association of State and Territorial Health Officers
- Strategic Initiative Steering Committee
- Executive Leadership Team

### Prerequisites

- Statewide Health Assessment (SHA) – 2011
- Strategic Plan (2013-2016)
- Statewide Health Improvement Plan (SHIP)

## Accreditation

### How much does it cost?

- 'Fees are based on the size of the jurisdictional population served by the health department'
- Estimated Utah Population – **2.943 million (2014)**

## APPLICANT FEE SCHEDULE

Five Year Payment Plan

Health Department Category	Population Size of the Jurisdiction Served	Year 1 Payment	Year 2 Payment	Year 3 Payment	Year 4 Payment	Year 5 Payment
Category 1	Less than 50,000	\$ 5,088	\$ 3,908	\$ 3,908	\$ 3,908	\$ 3,908
Category 2	50,000 to 100,000	\$ 8,270	\$ 3,200	\$ 3,200	\$ 3,200	\$ 3,200
Category 3	>100,000 to 200,000	\$10,830	\$ 4,055	\$ 4,055	\$ 4,055	\$ 4,055
Category 4	>200,000 to 1 million	\$13,720	\$ 4,770	\$ 4,770	\$ 4,770	\$ 4,770
Category 5	>1 million to 3 million	\$19,080	\$ 7,355	\$ 7,355	\$ 7,355	\$ 7,355
Category 6	>3 million to 5 million	\$25,440	\$ 9,540	\$ 9,540	\$ 9,540	\$ 9,540
Category 7	>5 million to 15 million	\$33,800	\$13,925	\$13,925	\$13,925	\$13,925
Category 8	Greater than 15 million	\$18,360	\$14,330	\$14,330	\$14,330	\$14,330



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PHAB

## Accreditation

### Fee Payment

- CDC Grant
  - Strengthening Public Health Infrastructure for Improved Health Outcomes
- (A.K.A.) National Public Health Improvement Initiative (NPHII)
- Ends on September 30, 2015

## Accreditation

### Accredited HD

- Accredited states: total of 7
  - California
  - Florida
  - Minnesota
  - New York
  - Oklahoma
  - Vermont
  - Washington
- And Washington, D.C.
- Accredited LHD in Utah: total of 2
  - Tooele
  - Salt Lake
  - Davis (waiting for the site visit)

## Accreditation

Waiting in the queue

# 28 states

## Accreditation

### West Allis, Wisconsin

#### Why West Allis?

- The West Allis Fire Department has been awarded **Accredited Agency Status** by the Commission on Fire Accreditation International (CFAI) at the Center for Public Safety Excellence Commission. The West Allis Fire Department is currently one of only 175 agencies worldwide to obtain CFAI Accredited Agency Status.
- The West Allis Health Department is **accredited** through the Public Health Accreditation Board (PHAB), one of only eleven health departments in the nation to achieve national accreditation and the first in Wisconsin.

## Accreditation

### Benefits of Accreditation

- Assures public that their health departments are **meeting or exceeding** important **national standards** - productive performance feedback, meeting customer needs, and continuous improvement in the services and processes.
- Demonstrates **accountability and effectiveness** to elected officials, taxpayers, partners, and other stakeholders.
- Might **assist in securing future funding**.

## Accreditation

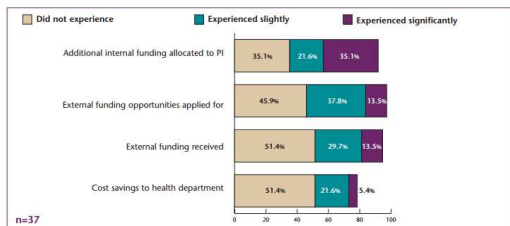
### Evidence of Benefits

- NACCHO released a brief **"Benefits of National Accreditation for Local Health Departments"** December 2014
- 75% respondent rate
- n = 37
- Overwhelmingly positive responses

## Accreditation

### Did you receive funding during accreditation process?

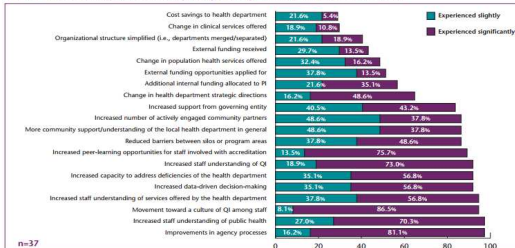
FIGURE 4: Process Benefits: Funding



## Accreditation

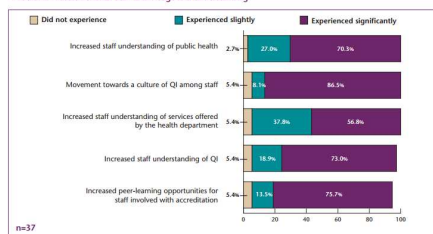
### Accreditation Process Benefits

FIGURE 1: Percent of Respondents Who Report Experiencing Benefits of the Accreditation Process



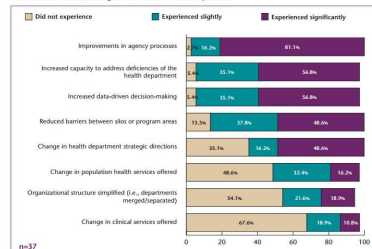
## Staff Knowledge

FIGURE 2: Process Benefits: Staff Knowledge and Understanding



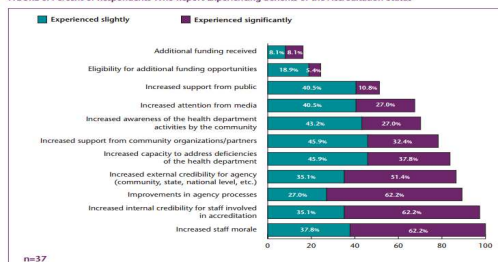
## Organizational Structure & Capabilities

FIGURE 5: Process Benefits: Organizational Structure and Capabilities



## Experienced Benefits of the Accreditation Status?

FIGURE 6: Percent of Respondents Who Report Experiencing Benefits of the Accreditation Status



## Accreditation

### Communication Strategy

- Meeting / exceeding national standards
- Quality Improvement opportunities

## Accreditation

### So far...

- Readiness Assessment by ASTHO
- Accreditation Planning Committee
- Document Repository using SharePoint
- Statewide Health Assessment (SHA) – 2011**
- Strategic Plan**
- Statewide Health Improvement Plan (SHIP)**

## Accreditation

### What is next?

- Dr. Patton / Dr. Rolfs submit the Letter of Intent (non-legal binding) to PHAB
- Officially apply for accreditation by September 30, 2015
- Establish 'Accreditation Team'
- Brown Bag Lunch presentation, May 27, 2015
- Accreditation Coordinator attends 2-day training